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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/938,265	08/23/2001	Bart C. Thielges	1005	1181
7590	09/06/2005		EXAMINER	
Mark A. Thomas 10138 South Cottoncreek Drive Highlands Ranch, CO 80130			STIMPAK, JOHNNA	
			ART UNIT	PAPER NUMBER
			3623	
DATE MAILED: 09/06/2005				

Please find below and/or attached an Office communication concerning this application or proceeding.

Office Action Summary	Application No.	Applicant(s)	
	09/938,265	THIELGES ET AL.	
	Examiner	Art Unit	
	Johnna R. Stimpak	3623	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 1 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

- 1) Responsive to communication(s) filed on 24 November 2003.
- 2a) This action is FINAL. 2b) This action is non-final.
- 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 4) Claim(s) _____ is/are pending in the application.
- 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 5) Claim(s) _____ is/are allowed.
- 6) Claim(s) _____ is/are rejected.
- 7) Claim(s) _____ is/are objected to.
- 8) Claim(s) 1-142 are subject to restriction and/or election requirement.

Application Papers

- 9) The specification is objected to by the Examiner.
- 10) The drawing(s) filed on _____ is/are: a) accepted or b) objected to by the Examiner.
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
- a) All b) Some * c) None of:
1. Certified copies of the priority documents have been received.
 2. Certified copies of the priority documents have been received in Application No. _____.
 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

- | | |
|---|---|
| 1) <input type="checkbox"/> Notice of References Cited (PTO-892) | 4) <input type="checkbox"/> Interview Summary (PTO-413) |
| 2) <input type="checkbox"/> Notice of Draftsperson's Patent Drawing Review (PTO-948) | Paper No(s)/Mail Date. _____. |
| 3) <input type="checkbox"/> Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08)
Paper No(s)/Mail Date _____. | 5) <input type="checkbox"/> Notice of Informal Patent Application (PTO-152) |
| | 6) <input type="checkbox"/> Other: _____. |

DETAILED ACTION

Election/Restrictions

1. Restriction to one of the following inventions is required under 35 U.S.C. 121:
 - I. Claims 1-7, drawn to a system for generating, sending and storing an incident report, classified in class 705, subclass 1.
 - II. Claims 8-21 and 42-56, drawn to receiving a service request and transmitting the service request to a computer to display the service request, classified in class 705, subclass 1.
 - III. Claims 22-29, drawn to registering a user in a property management system, classified in class 705, subclass 1.
 - IV. Claims 30-41, 141 and 142, drawn to receiving a service request and qualifying the request by a processing rule to determine eligibility for relaying at least part of the request, classified in class 705, subclass 1.
 - V. Claims 57-65, drawn to storing service information related to a property, identifying a message template compatible with recipient's communication capability and creating a message by formatting with the message template, classified in class 709, subclass 246.
 - VI. Claims 66 and 67, drawn to storing a first incident, creating a second incident related to the first incident and specifying at least one task not present in the first incident, classified in class 705, subclass 1.

- VII. Claims 68-92, drawn to customizing a template by validating a user as a registered user, allowing access, transmitting data fields, receiving information and storing the information, classified in class 705, subclass 1.
- VIII. Claims 93-104, drawn to providing time-limited access to a property management system by receiving addressing information associated with a user, generating a token, the token allowing non-permanent access, classified in class 705, subclass 52.
- IX. Claims 105-134, drawn to generating a list of status messages being related to the particular class of the user and at least one of the plurality of attributes of the service request, classified in class 705, subclass 1.
- X. Claims 135-140, drawn to transmitting a message associated with a service request to a user, the message containing an identifier, receiving a reply from the user, the reply containing the identifier, validating the identifier and modifying the service request based on the reply from the user, classified in class 705, subclass 1.

The inventions are distinct, each from the other because of the following reasons:

- 2. Inventions I and II are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention II has separate utility such as receiving a service request and displaying it on a computer. See MPEP § 806.05(d).
- 3. Inventions I and III are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

separately usable. In the instant case, invention III has separate utility such as registering a user for the use of a system. See MPEP § 806.05(d).

4. Inventions I and IV are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IV has separate utility such as receiving a service request and qualifying the service request by a processing rule to determine eligibility for relaying at least part of it to a service provider. See MPEP § 806.05(d).

5. Inventions I and V are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention V has separate utility such as creating a message for the service information by using a message template. See MPEP § 806.05(d).

6. Inventions I and VI are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VI has separate utility such as creating a second incident related to a first incident and specifying a task not associated with a first incident. See MPEP § 806.05(d).

7. Inventions I and VII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VII has separate utility such as validating the user as a registered user and allowing the registered user to access the system. See MPEP § 806.05(d).

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8. Inventions I and VIII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VIII has separate utility such as generation of a token to allow the user non-permanent access to the system. See MPEP § 806.05(d).

9. Inventions I and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IX has separate utility such as generating status messages based on a class of the user and the attributes of the service request. See MPEP § 806.05(d).

10. Inventions I and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

11. Inventions II and III are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention III has separate utility such as receiving a service request and qualifying the service request by a processing rule to determine eligibility for relaying at least part of it to a service provider. See MPEP § 806.05(d).

12. Inventions II and IV are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IV has separate utility such as creating a message for the service information by using a message template. See MPEP § 806.05(d).

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13. Inventions II and V are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention V has separate utility such as creating a second incident related to a first incident and specifying a task not associated with a first incident. See MPEP § 806.05(d).

14. Inventions II and VI are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VI has separate utility such as validating the user as a registered user and allowing the registered user to access the system. See MPEP § 806.05(d).

15. Inventions II and VII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VII has separate utility such as generation of a token to allow the user non-permanent access to the system. See MPEP § 806.05(d).

16. Inventions II and VIII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VIII has separate utility such as generating status messages based on a class of the user and the attributes of the service request. See MPEP § 806.05(d).

17. Inventions II and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

separately usable. In the instant case, invention IX has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

18. Inventions II and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

19. Inventions III and IV are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IV has separate utility such as creating a message for the service information by using a message template. See MPEP § 806.05(d).

20. Inventions III and V are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention V has separate utility such as creating a second incident related to a first incident and specifying a task not associated with a first incident. See MPEP § 806.05(d).

21. Inventions III and VI are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VI has separate utility such as validating the user as a registered user and allowing the registered user to access the system. See MPEP § 806.05(d).

22. Inventions III and VII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

separately usable. In the instant case, invention VII has separate utility such as generation of a token to allow the user non-permanent access to the system. See MPEP § 806.05(d).

23. Inventions III and VIII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VIII has separate utility such as generating status messages based on a class of the user and the attributes of the service request. See MPEP § 806.05(d).

24. Inventions III and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IX has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

25. Inventions III and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

26. Inventions IV and V are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention V has separate utility such as creating a second incident related to a first incident and specifying a task not associated with a first incident. See MPEP § 806.05(d).

27. Inventions IV and VI are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

separately usable. In the instant case, invention VI has separate utility such as validating the user as a registered user and allowing the registered user to access the system. See MPEP § 806.05(d).

28. Inventions IV and VII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VII has separate utility such as generation of a token to allow the user non-permanent access to the system. See MPEP § 806.05(d).

29. Inventions IV and VIII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VIII has separate utility such as generating status messages based on a class of the user and the attributes of the service request. See MPEP § 806.05(d).

30. Inventions IV and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IX has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

31. Inventions IV and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

32. Inventions V and VI are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

separately usable. In the instant case, invention VI has separate utility such as validating the user as a registered user and allowing the registered user to access the system. See MPEP § 806.05(d).

33. Inventions V and VII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VII has separate utility such as generation of a token to allow the user non-permanent access to the system. See MPEP § 806.05(d).

34. Inventions V and VIII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VIII has separate utility such as generating status messages based on a class of the user and the attributes of the service request. See MPEP § 806.05(d).

35. Inventions V and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IX has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

36. Inventions V and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

37. Inventions VI and VII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

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separately usable. In the instant case, invention VII has separate utility such as generation of a token to allow the user non-permanent access to the system. See MPEP § 806.05(d).

38. Inventions VI and VIII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VIII has separate utility such as generating status messages based on a class of the user and the attributes of the service request. See MPEP § 806.05(d).

39. Inventions VI and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IX has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

40. Inventions VI and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

41. Inventions VII and VIII are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention VIII has separate utility such as generating status messages based on a class of the user and the attributes of the service request. See MPEP § 806.05(d).

42. Inventions VII and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be

separately usable. In the instant case, invention IX has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

43. Inventions VII and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

44. Inventions VIII and IX are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention IX has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

45. Inventions VIII and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

46. Inventions IX and X are related as subcombinations disclosed as usable together in a single combination. The subcombinations are distinct from each other if they are shown to be separately usable. In the instant case, invention X has separate utility such as modifying a request based on an identifier received from the user. See MPEP § 806.05(d).

47. Because these inventions are distinct for the reasons given above and have acquired a separate status in the art as shown by their different classification, restriction for examination purposes as indicated is proper.

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48. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group II, restriction for examination purposes as indicated is proper.

49. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group III, restriction for examination purposes as indicated is proper.

50. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group IV, restriction for examination purposes as indicated is proper.

51. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group V, restriction for examination purposes as indicated is proper.

52. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group VI, restriction for examination purposes as indicated is proper.

53. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group VII, restriction for examination purposes as indicated is proper.

54. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group VIII, restriction for examination purposes as indicated is proper.

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55. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group IX, restriction for examination purposes as indicated is proper.

56. Because these inventions are distinct for the reasons given above and the search required for Group I is not required for Group X, restriction for examination purposes as indicated is proper.

57. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group III, restriction for examination purposes as indicated is proper.

58. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group IV, restriction for examination purposes as indicated is proper.

59. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group V, restriction for examination purposes as indicated is proper.

60. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group VI, restriction for examination purposes as indicated is proper.

61. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group VII, restriction for examination purposes as indicated is proper.

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62. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group VIII, restriction for examination purposes as indicated is proper.
63. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group IX, restriction for examination purposes as indicated is proper.
64. Because these inventions are distinct for the reasons given above and the search required for Group II is not required for Group X, restriction for examination purposes as indicated is proper.
65. Because these inventions are distinct for the reasons given above and the search required for Group III is not required for Group IV, restriction for examination purposes as indicated is proper.
66. Because these inventions are distinct for the reasons given above and the search required for Group III is not required for Group V, restriction for examination purposes as indicated is proper.
67. Because these inventions are distinct for the reasons given above and the search required for Group III is not required for Group VI, restriction for examination purposes as indicated is proper.
68. Because these inventions are distinct for the reasons given above and the search required for Group III is not required for Group VII, restriction for examination purposes as indicated is proper.

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69. Because these inventions are distinct for the reasons given above and the search required for Group III is not required for Group VIII, restriction for examination purposes as indicated is proper.

70. Because these inventions are distinct for the reasons given above and the search required for Group III is not required for Group IX, restriction for examination purposes as indicated is proper.

71. Because these inventions are distinct for the reasons given above and the search required for Group III is not required for Group X, restriction for examination purposes as indicated is proper.

72. Because these inventions are distinct for the reasons given above and the search required for Group IV is not required for Group V, restriction for examination purposes as indicated is proper.

73. Because these inventions are distinct for the reasons given above and the search required for Group IV is not required for Group VI, restriction for examination purposes as indicated is proper.

74. Because these inventions are distinct for the reasons given above and the search required for Group IV is not required for Group VII, restriction for examination purposes as indicated is proper.

75. Because these inventions are distinct for the reasons given above and the search required for Group IV is not required for Group VIII, restriction for examination purposes as indicated is proper.

76. Because these inventions are distinct for the reasons given above and the search required for Group IV is not required for Group IX, restriction for examination purposes as indicated is proper.

77. Because these inventions are distinct for the reasons given above and the search required for Group IV is not required for Group X, restriction for examination purposes as indicated is proper.

78. Because these inventions are distinct for the reasons given above and the search required for Group V is not required for Group VI, restriction for examination purposes as indicated is proper.

79. Because these inventions are distinct for the reasons given above and the search required for Group V is not required for Group VII, restriction for examination purposes as indicated is proper.

80. Because these inventions are distinct for the reasons given above and the search required for Group V is not required for Group VIII, restriction for examination purposes as indicated is proper.

81. Because these inventions are distinct for the reasons given above and the search required for Group V is not required for Group IX, restriction for examination purposes as indicated is proper.

82. Because these inventions are distinct for the reasons given above and the search required for Group V is not required for Group X, restriction for examination purposes as indicated is proper.

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83. Because these inventions are distinct for the reasons given above and the search required for Group VI is not required for Group VII, restriction for examination purposes as indicated is proper.

84. Because these inventions are distinct for the reasons given above and the search required for Group VI is not required for Group VIII, restriction for examination purposes as indicated is proper.

85. Because these inventions are distinct for the reasons given above and the search required for Group VI is not required for Group IX, restriction for examination purposes as indicated is proper.

86. Because these inventions are distinct for the reasons given above and the search required for Group VI is not required for Group X, restriction for examination purposes as indicated is proper.

87. Because these inventions are distinct for the reasons given above and the search required for Group VII is not required for Group VIII, restriction for examination purposes as indicated is proper.

88. Because these inventions are distinct for the reasons given above and the search required for Group VII is not required for Group IX, restriction for examination purposes as indicated is proper.

89. Because these inventions are distinct for the reasons given above and the search required for Group VII is not required for Group X, restriction for examination purposes as indicated is proper.

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90. Because these inventions are distinct for the reasons given above and the search required for Group VIII is not required for Group IX, restriction for examination purposes as indicated is proper.

91. Because these inventions are distinct for the reasons given above and the search required for Group VIII is not required for Group X, restriction for examination purposes as indicated is proper.

92. Because these inventions are distinct for the reasons given above and the search required for Group IX is not required for Group X, restriction for examination purposes as indicated is proper.

93. Applicant is advised that the reply to this requirement to be complete must include an election of the invention to be examined even though the requirement be traversed (37 CFR 1.143).

94. Applicant is reminded that upon the cancellation of claims to a non-elected invention, the inventorship must be amended in compliance with 37 CFR 1.48(b) if one or more of the currently named inventors is no longer an inventor of at least one claim remaining in the application. Any amendment of inventorship must be accompanied by a request under 37 CFR 1.48(b) and by the fee required under 37 CFR 1.17(i).

95. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Johnna R. Stimpak whose telephone number is 571-272-6736. The examiner can normally be reached on M-F 8am-4:30pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Tariq Hafiz can be reached on 571-272-6729. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

JS
8/31/05

Susanna Diaz
SUSANNA M. DIAZ
PRIMARY EXAMINER

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